



### **Marianne Pancone**

*ENLISTed since 1987*

Life is complicated - especially when you're a kid having trouble in school, or a senior citizen who doesn't get out much. That's why Monroe Bank & Trust, the leaders in uncomplicated banking, created ENLIST (Employees Now Linked In Service Together), the employee volunteer program that's been lending a helping hand since 1985.

Over the last twenty years, MBT employees like Marianne Pancone have given 100,000 hours of service to their community through the ENLIST program.

Pancone, 45, joined MBT in 1986, and ENLISTed the following year. She's worked on a variety of projects in that time, including tutoring elementary students and serving meals at monthly senior citizen dinners.

"I really can't pick a favorite," the administrative services clerk said. "Each project has something unique about it that stays with you."

But Pancone admits that the Daddy-Daughter Dance, a Valentine's Day event sponsored by the Monroe Parks and Recreation Department, is a project she looks forward to every year.

"It's such a treat to see the kids with their parents," Pancone said. "It's really heartwarming. The first time I did it I didn't realize it would touch me like that, but right then, I was hooked."

Naturally, the Monroe County Parks and Recreation Department couldn't be happier.

"We literally couldn't do it without the ENLIST volunteers," Maureen Carter, recreation superintendent for Monroe Parks and Recreation, said. "It's become a favorite collaboration between us and them, and it

comes off wonderfully to the public because everyone who is there wants to be there, and enjoys making the event happen for the community."

Pancone said ENLIST was the catalyst for service that she needed.

"I wasn't involved at all in volunteering before ENLIST," she said. "It wasn't until I joined ENLIST that I became really aware of the number of agencies that rely on volunteer help to get things accomplished."

Now that awareness serves as motivation in itself, Pancone said she considers it a privilege to participate in ENLIST projects, from tutoring to serving as an usher for grandstand shows at the Monroe County Fair.

In addition to the good feeling she gets from giving back to her community, Pancone said another benefit of ENLIST service is the opportunity to get to know some of MBT's 300-plus employees she might otherwise never meet.

"ENLIST has allowed me to become acquainted not only with different people in our community, but also with my coworkers that I may have known only as a voice on the phone," she said. "Working with them on a project, you get the chance to put a name with the voice and get to know them."

Pancone said she's proud of the ENLIST program, and what it says about MBT.

"The ENLIST program is one of the many ways that Monroe Bank & Trust shows they're really committed to the community," she said. "Where there is a need for assistance, ENLIST and MBT will find a way to help."